

# Public Document Pack

**Gareth Owens LL.B Barrister/Bargyfreithiwr**  
Chief Officer (Governance)  
Prif Swyddog (Llywodraethu)



To: Cllr Brian Dunn (Chair)

CS/NG

Councillors: Paul Cunningham, Chris Dolphin,  
Ian Dunbar, Robin Guest, Ron Hampson,  
Dennis Hutchinson, Joe Johnson, Brian Lloyd,  
Dave Mackie, Tony Sharps, Paul Shotton,  
Ian Smith, Nigel Steele-Mortimer and  
David Wisinger

2 September 2014

Maureen Potter 01352 702322  
maureen.potter@flintshire.gov.uk

Dear Sir / Madam

A meeting of the **COMMUNITY PROFILE & PARTNERSHIPS OVERVIEW & SCRUTINY COMMITTEE** will be held in the **DELYN COMMITTEE ROOM, COUNTY HALL, MOLD CH7 6NA** on **MONDAY, 8TH SEPTEMBER, 2014** at **10.00 AM** to consider the following items.

Yours faithfully

Democracy & Governance Manager

## **A G E N D A**

- 1 **APOLOGIES**
- 2 **DECLARATIONS ON INTEREST (INCLUDING WHIPPING DECLARATIONS)**
- 3 **MINUTES** (Pages 1 - 8)  
To confirm as a correct record the minutes of the last meeting.

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The Council welcomes correspondence in Welsh or English  
Mae'r Cyngor yn croesawau gohebiaeth yn y Cymraeg neu'r Saesneg

- 4 **REGIONAL EMERGENCY PLANNING SERVICE**  
To receive an update on the Regional Emergency Planning Service.
- 5 **COUNTY FORUM**  
To receive a presentation on the County Forum.
- 6 **IMPROVEMENT PLAN MONITORING REPORT** (Pages 9 - 22)  
Report of Member Engagement Manager
- 7 **COMMUNITY PROFILE & PARTNERSHIPS FORWARD WORK PROGRAMME** (Pages 23 - 26)  
Report of Member Engagement Manager

**COMMUNITY PROFILE & PARTNERSHIPS**  
**OVERVIEW & SCRUTINY COMMITTEE**  
**24 JULY 2014**

Minutes of the meeting of the Community Profile & Partnerships Overview & Scrutiny Committee of Flintshire County Council held in the Delyn Committee Room, County Hall, Mold on Thursday, 24 July 2014

**PRESENT:**     **Councillor Brian Dunn (Chairman)**

Councillors: Paul Cunningham, Chris Dolphin, Ian Dunbar, Joe Johnson, Brian Lloyd, Dave Mackie, Ian Smith, Nigel Steele-Mortimer and David Wisinger

**APOLOGIES:** Councillors: Robin Guest, Ron Hampson, Dennis Hutchinson and Paul Shotton

**CONTRIBUTORS:** Chief Executive and Policy & Performance Manager

For minute number 10

Acting Superintendent Dave Owens of North Wales Police

Mr. Godfrey Hayes, Substance Misuse Programme Manager of Betsi Cadwaladr University Health Board

Team Leader - Community Safety

Anti-Social Behaviour Co-ordinator

Substance Misuse Co-ordinator

**IN ATTENDANCE:** Member Engagement Manager and Committee Officer

Mr. Paul Goodlad of the Wales Audit Office was in attendance as an observer.

**8.     DECLARATIONS ON INTEREST (INCLUDING WHIPPING DECLARATIONS)**

No declarations of interest were made.

**9.     MINUTES**

The minutes of the meeting of the Committee held on 9 June 2014 had been circulated to Members with the agenda.

Councillor Brian Lloyd referred to the Committee's recent site visit to the Clwyd Special Riding Centre at Llanfynydd and asked for a letter of thanks to be sent and extending an apology for the low turnout of Members. The Member Engagement Manager advised that he already written to the centre on behalf of the Committee to express appreciation.

**RESOLVED:**

That the minutes be approved as a correct record and signed by the Chairman.

## 10. COMMUNITY SAFETY PARTNERSHIP ANNUAL REPORT 2013/14

The Chief Executive introduced a report outlining the activities of the Community Safety Partnership (SCP) over the past year. In acknowledging the challenges in tackling anti-social behaviour issues, he said that the Council's record had been excellent and that the Partnership's role transfer to the Local Service Board had helped to sharpen focus.

The main points of the presentation were:

- Background to the partnership
- Performance statistics compared with 2012/13
- Local Developments
- Links with the Council's Improvement Plan
- Details of the Community Safety Team
- Regional Developments - making a difference through collaboration

The Team Leader - Community Safety highlighted the key priorities within the North Wales Safer Communities Board Plan for 2014-17 which had been adopted by Flintshire's CSP. The Plan reflected the recommendations of the regional Strategic Assessment together with the findings of the Substance Misuse Needs Assessment which had identified the misuse of alcohol as one of the main areas of concern.

Overall crime and disorder statistics for 2013/14 indicated a steady reduction from the previous year. The Team Leader - Community Safety pointed out that figures for victim-based crime reflected ongoing operations resulting from reports of historic incidents both in Flintshire and Wrexham. The increase in burglary dwelling incidents reflected an emerging trend throughout North Wales, however figures for Flintshire had levelled off during the first quarter of 2014/15 as a result of intervention work with Police colleagues to identify key individuals and task group working with involvement from Neighbourhood Wardens. A reduction in anti-social behaviour statistics from 2012/13 had been further reduced by 21.5% during the first quarter of 2014/15.

On local developments, the Chief Executive spoke of positive progress by the CSP on the 'People are Safe' priority, focussing particularly on tackling alcohol abuse. More detail could be shared with Members outside the meeting.

The achievement milestones for 2013/14 in the report indicated a 'green' status on all areas apart from substance misuse. Mr Godfrey Hayes of Betsi Cadwaladr University Health Board advised that employee sickness issues had mainly been resolved and that performance figures for the first quarter of 2014/15 had seen a significant improvement, with 99% of service users receiving treatment within 20 days. He added that alcohol related crime was on the increase across the whole of North Wales.

During an update on team members, the Team Leader - Community Safety said that co-location had made communication easier between officers, Neighbourhood Wardens and Community Police Officers. This would also be of benefit when the new legislation on Anti-Social Behaviour was due to come into force, on which the Committee would receive an update.

The Chairman thanked the Team Leader - Community Safety and her team for their hard work and asked about a breakdown of crime figures relating to drugs and alcohol. Whilst Acting Superintendent Dave Owens of North Wales Police was able to provide some data on crime and anti-social behaviour, he advised that this may not reflect the true position as it was not possible to capture in every case whether drugs or alcohol had been a contributory factor.

After expressing his appreciation for the excellent Member training sessions which had taken place earlier in the year, Councillor Ian Dunbar made reference to the increase in reported sexual crime offences and shoplifting, the latter of which had been commented on by the Police & Crime Commissioner. On shoplifting, the Chief Executive said it was his view that signposting to food banks was not an alternative to preventing crime and appropriate prosecution and enforcement.

Acting Superintendent Owens spoke of the support offered by Police forces to encourage individuals to report sexual crimes which in turn impacted on the statistics. He explained that many cases involved domestic violence and that a recent change in legislation meant that a Domestic Violence Protection Notice could be issued to impose restrictions on the individual. The increase in shoplifting offences was evident not just in Flintshire, but across Wales and England. Positive intervention by North Wales Police alongside the SCP to work with local retailers had resulted in only one incident of shoplifting reported during the past month. Acting Superintendent Owens stressed the importance of looking at the actual figures behind the percentage changes in recorded crime statistics, as these were small numbers. He went on to say that Flintshire was regarded as one of the safest areas to work and visit in Wales.

When asked by the Chairman about any difficulty in identifying incidents of shoplifting as a result of the carrier bag charges, the Acting Superintendent said that the general consensus amongst retailers was that this was not an issue.

In response to queries from Councillor Nigel Steele-Mortimer, various examples of non-victim based crime were given such as drug possession and some Public Order Act offences. The Chief Executive explained that the Welsh Government (WG) commissioned '10,000 Safer Lives' project, of which Flintshire was the lead in North Wales, was aimed at identifying and supporting those at risk from domestic abuse through a multi-agency approach.

Councillor Brian Lloyd spoke of the need for appropriate sentences for violent crimes, such as the incident recently reported in Mold. Acting Superintendent Owens agreed that violent crime was a concern, however these types of incidents in safer areas such as Flintshire appeared to be more pronounced. Many reported incidents of violence were domestic related and a collective effort was made to encourage the reporting of offences to avoid repetition, with support from the Domestic Abuse Safety Unit in Deeside. In addition, the Multi-Agency Public Protection Arrangements (MAPPA) were specifically tasked with assessing and managing risks from identified violent offenders. The Acting Superintendent added that many violent crimes involved drugs and alcohol, although it could not always be proven that these were a contributory factor. He added that effective schemes were in place within areas

of Flintshire to exclude identified repeat offenders and to advise retailers on the promotion of higher strength alcohol.

Councillor Joe Johnson commented that the difference in statistics from the previous year was not substantial and asked what was being done to identify re-offenders and potential crime hotspot areas. Acting Superintendent Owens reminded Members that crime statistics had significantly reduced over the past ten years and that Police forces were aware of re-offenders, using regular forum meetings to discuss emerging trends and hotspot areas through analysis of victims, offenders and locations.

Councillor Dave Mackie said that previously reported substance misuse figures had indicated some individuals not completing their treatment and asked whether this was still an issue. He also suggested that the 'Cat's Paw' project be extended to help educate young people on the impact of anti-social behaviour.

Mr. Hayes explained that the figures on substance misuse services included drug and alcohol issues, and that there had been an increase in individuals with new emerging drugs and those with associated alcohol problems. A large proportion of referrals on alcohol related issues were via GPs or self-referrals, some at the instigation of the service user's partner. Mr. Hayes said that individuals followed through on their referrals and that one session alone was able to make a difference. However, the main challenge was sustaining this through lifestyle changes and appropriate after-care plans were in place to help the individual complete their treatment. In acknowledging the complexity of alcohol-based issues, Mr. Hayes recognised that positive steps were being taken through the CSP.

The Team Leader - Community Safety spoke of the success of the WG funded Cat's Paw campaign to raise awareness of domestic abuse and sexual violence at secondary schools and colleges across North Wales. However, due to significant reductions in grant funding, it was not possible to extend the scheme. She went on to explain that a multi-agency approach was being taken to engage with young people in secondary schools to raise awareness of such issues. The Anti-Social Behaviour Co-ordinator added that the CSP also worked with school liaison officers to help educate young people through the use of CDs and the 'Decision Street' theatre props to re-enact scenarios.

Following comments from Councillor Mackie on the CCTV policy, the Chief Executive explained that the review was driven by funding and need to review and modernise equipment. Having expressed disappointment that the need for a regional CCTV service had not been supported, he said that the approach taken in Flintshire to involve Town and Community Councils was working effectively, as noted by the Deputy Police Commissioner. The review to consider a new model, taking account of depreciation of equipment, was due to be concluded in October 2014.

Acting Superintendent Owens commented on CCTV as a valuable, effective toolkit in crime prevention and praised the approach taken by Flintshire. He confirmed that use of private or commercial CCTV was an integral part of the response taken by the Police, particularly in victim-based crime.

On CCTV, Councillor Paul Cunningham said it was useful to receive regular breakdowns of issues in Flint and actions taken, and spoke of the increasing problem of some individuals consuming alcohol in public areas. In response to a question on the breakdown of statistics for criminal damage and arson, the Acting Superintendent explained that both areas were grouped together for reporting purposes. He said that there was now a shift in focus on arson due to some incidents identified as anti-social behaviour issues, with data analysed to establish trends.

The Chief Executive said that the completion of the review on CCTV provision in October 2014 would require significant debate and impact on budgetary decisions. A report would be brought to the Committee during the Autumn.

**RESOLVED:**

- (a) That the contents of the report be endorsed; and
- (b) That the Committee look forward to receiving the report on future CCTV provision, when it is available, together with an update on the implications of new legislation on Anti-Social Behaviour.

**11. YEAR END IMPROVEMENT PLAN MONITORING REPORT**

The Member Engagement Manager introduced a report to note and consider elements of the 2013/14 Year End Improvement Plan Monitoring Report relevant to the Committee for the period January to March 2014. Much of the report had already been covered in the previous item.

In response to comments from Councillor Ian Dunbar, the Chief Executive said that a significant reduction in grant funding from the Welsh Government and central Government had impacted on the funding received by the Community Safety Partnership from the Police and Crime Commissioner.

There were no comments to feed back to the Corporate Resources Overview & Scrutiny Committee on this occasion.

**RESOLVED:**

That the progress be noted.

**12. LSB AND STRATEGIC PARTNERSHIP PERFORMANCE - END OF YEAR 2013/14 REVIEW**

The Policy & Performance Manager introduced the end of year assessments for:

- the progress of the Local Service Board (LSB) Priorities and its key Strategic Partnerships and;
- the priorities for each of the Strategic Partnerships for the year ahead.

The four priorities which had been adopted by the Flintshire LSB and linked to the Council's Improvement Plan were:

1. Lead by example as employers and community leaders.
2. People are safe.
3. People enjoy good health, wellbeing and independence.
4. Organisational environmental practices.

An end of year assessment indicated good progress on Priorities 1, 2 and 4 whilst satisfactory progress had been reported for Priority 3 due to this being a new Board and developing the working relationship between the Council and the Health Board on locality working.

The Policy & Performance Manager highlighted several changes to the key related strategic partnerships to the LSB, including two new areas, and explained that some names had been changed to focus on supporting the delivery of the Single Integrated Plan.

Councillor Nigel Steele-Mortimer said that he hoped these changes would be of benefit. The Chief Executive explained that for example the Health, Social Care & Well-being Partnership Board had covered too large an area and that its replacement, the Health, Well-being and Independence Board was more focussed and operational around specific Priorities.

In response to a query from Councillor Ian Dunbar, the Policy & Performance Manager provided clarification on key areas of work on Priority 1 including the development of apprenticeship frameworks in housing and construction. The Chief Executive spoke of the initiative to create 20 shared engineering apprenticeships linked to the Deeside Enterprise Zone and Coleg Cambria, and work with secondary schools to develop a more consistent approach to promoting and accessing apprenticeships.

In relation to earlier discussion on the Community Safety Partnership and concerns on the effects of alcohol abuse, Councillor Dave Mackie asked if it was possible to review the approach to treating individuals with alcohol problems to identify a way forward. When asked by Councillor Joe Johnson about comparison with other Councils' activity on this issue, the Chief Executive reiterated previous comments about positive work in Flintshire. Whilst he shared the concerns, he stated that a priority of Public Health Wales was to tackle alcohol abuse and that the problem had been acknowledged at regional level, although there was no immediate fundamental solution.

The Chairman suggested that this topic was perhaps better dealt with under the remit of the Social & Health Care Overview & Scrutiny Committee.

The Chief Executive suggested that a report could be brought to the Committee on progress with the current review on use of resources. The Policy & Performance Manager reassured Members that there were a number of specific actions and activities within the Single Integrated Plan (SIP).



**RESOLVED:**

- (a) That progress made in the end of year reports be noted and that the commitments for the current year, as reflected in the Single Integrated Plan, be endorsed; and
- (b) That an item be brought to the Committee on actions within the Single Integrated Plan and regional activity to address concerns around the implications of alcohol abuse.

**13. FORWARD WORK PROGRAMME**

The Member Engagement Manager introduced the report to enable the Committee to consider the Forward Work Programme. He advised that the item on budget setting and budgetary control arrangements was to be moved to the October 2014 meeting and following a number of suggestions, it was agreed that the following items would be scheduled for either of the meetings in October or November 2014:

- Implications of the new anti-Social Behaviour legislation;
- future provision of CCTV (following discussion earlier on the agenda);
- North Wales Credit Union (following discussion on the Flintshire Credit Union at the previous meeting);
- Samaritans (suggested by Councillor Paul Cunningham)
- Coleg Cambria (suggested by the Chief Executive) possibly for the November 2014 meeting.

**RESOLVED:**

That, subject to the above amendments, the Forward Work Programme be agreed.

**14. MEMBERS OF THE PRESS AND PUBLIC IN ATTENDANCE**

There were no members of the press or public in attendance.

(The meeting started at 10.00 am and ended at 11.55 am)

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**Chairman**

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## FLINTSHIRE COUNTY COUNCIL

**REPORT TO:** **COMMUNITY PROFILE & PARTNERSHIPS  
OVERVIEW & SCRUTINY COMMITTEE**

**DATE:** **MONDAY 8<sup>TH</sup> SEPTEMBER, 2014**

**REPORT BY:** **MEMBER ENGAGEMENT MANAGER**

**SUBJECT:** **IMPROVEMENT PLAN MONITORING UPDATE**

### **1.00 PURPOSE OF REPORT**

1.01 To note and consider elements of the 2014/15 Improvement Plan Monitoring Report relevant to the Community Profile & Partnerships Overview and Scrutiny Committee. The report covers the period April – July 2014.

1.02 To note the following:-

- The levels of progress and confidence in meeting the Council's Improvement Priorities and their impacts including the milestones achieved.
- The measures which evidence achievement and the baseline data, and targets.
- The baseline risk assessment for the strategic risks identified in the Improvement Plan and the arrangements to control them.

### **2.00 BACKGROUND**

2.01 The new style Improvement Plan adopted by Council in June 2013 which is aligned to the new three year Outcome Agreement, focuses on the priorities which are expected to have the most impact during 2014/15.

2.02 In addition to the Improvement Plan Monitoring Report, bi-annually performance highlight reports will be presented from the Chief Officers. These will be similar to those previously produced for quarterly reporting.

### **3.00 CONSIDERATIONS**

3.01 The Improvement Plan Monitoring Report gives an explanation of the progress being made towards delivery of the impacts set out in the Improvement Plan. The narrative is supported by measures and/or milestones which evidence achievement. In addition, there is an assessment of the strategic risks and the level to which they are being controlled.

3.02 For the Community Profile & Partnerships Overview and Scrutiny Committee the following Improvement Plan sub-priority report is attached at Appendix 1:-

- Community Safety

#### **4.00 RECOMMENDATIONS**

4.01 That the Committee consider the 2014/15 Improvement Plan Monitoring Report, highlight concerns and feedback details of any challenge to the Corporate Resources Overview & Scrutiny Committee who are responsible for the overview and monitoring of performance.

#### **5.00 FINANCIAL IMPLICATIONS**

5.01 There are no specific financial implications for this report; however the Council's Medium Term Financial Plan is aligned to resource the priorities of the Improvement Plan.

#### **6.00 ANTI POVERTY IMPACT**

6.01 There are no specific anti poverty implications for this report, however poverty is a priority within the Improvement Plan 2014/15.

#### **7.00 ENVIRONMENTAL IMPACT**

7.01 There are no specific environmental implications for this report; however the environment is a priority within the Improvement Plan 2014/15.

#### **8.00 EQUALITIES IMPACT**

8.01 There are no equalities implications for this report.

#### **9.00 PERSONNEL IMPLICATIONS**

9.01 There are no personnel implications for this report.

#### **10.00 CONSULTATION REQUIRED**

10.01 Publication of this report constitutes consultation.

#### **11.00 CONSULTATION UNDERTAKEN**

11.01 The Chief Officer Team and the Performance Leads from across the Authority have contributed to help shape the new approach to reporting.

#### **12.00 APPENDICES**

12.01 Appendix 1 – Community Safety

**LOCAL GOVERNMENT (ACCESS TO INFORMATION ACT) 1985**  
**BACKGROUND DOCUMENTS**

None.

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**APPENDIX 1**

**Priority: Safe Communities**  
**Sub-Priority: Community Safety**  
**Impact: Keeping people and communities safe**

What we said we would do in 2014/15: -

**1. Contribute to the delivery of the North Wales Community Safety Plan priorities:**

- Reduce the impact of domestic abuse on high risk repeat victims
- Raise awareness of sexual violence amongst young people
- Manage the impacts of anti-social behaviour
- Manage the impacts of substance misuse

<b>Progress Status</b>	<b>Progress RAG</b>	<b>G</b>	<b>Outcome RAG</b>	<b>G</b>
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See comments under each of the bullets below

**Achievement will be measured through:**

- Delivery of the work programme for the North Wales Safer Communities Board  
[Draft work programme approved at 06/06/14 meeting of the North Wales Safer Communities Board](#)
  - Fewer high risk repeat victims of domestic abuse  
[Aspirational target of 28% has been sustained for this reporting period](#)
  - Percentage of young people reporting increased awareness of sexual violence following interventions at school  
[Aspirational target was met in 2013/14, the report for 14/15 will be available in March 2015](#)
  - Determine the feasibility of producing and implementing a Flintshire wide anti-social behaviour strategy  
[Multi-agency working group formed to consider the implications of the new Anti-Social Behaviour legislation](#)
  - 'Completed treatments' and waiting times for substance misuse services  
[This information is measured on a quarterly basis, and is received by the Welsh Government. There has been a significant improvement in waiting times for substance misuse services during this reporting period, however rates of service users completing their treatment has reduced.](#)

This should not be regarded necessarily as a negative output given that some service users may require more support than others to undertake their treatment. In the case of negative closures, they relate mostly to DNA (did not attend) appointments. The Community Drug and Alcohol Team are currently investigating ways to reduce and address the issue by making initial telephone contact in order to discuss processes and any issues or concerns that clients may have, prior to an initial appointment being arranged.

**Achievement Milestones for strategy and action plans:**

- Delivery of the work programme for the North Wales Safer Communities Board by February 2015
- Determine the feasibility of producing and implementing a Flintshire wide anti-social behaviour strategy by March 2015

Achievement Measures	Lead Officer	2013/14 Baseline Data	2014/15 Target	2016/17 Aspirational Target	Current Outturn	Performance RAG	Outcome Performance Predictive RAG
IPSC1M1 - Fewer high risk repeat victims of domestic abuse	Chief Officer – Planning and Environment	28%	28%	28%	28%	G	G
IPSC1M2 - Numbers of schools accessing Cats Paw Theatre Productions		12 schools (100%)	6 schools	12 schools	66% (4 schools)	G	G
IPSC1M3 - Percentage of young people reporting increased awareness following Performances of Cats Paw Production		90%	87%	90%	Reported Annually	N/A	N/A
IPSC1M4 - Achieve a waiting time of less than 20 days from referral to treatment (KPI 2)		67.08%	80%	80%	99.17%	G	G
IPSC1M5 - Substance Misuse Treatment Completes (KPI 6)		69.53%	80%	80%	60%	A	A
SCY/003a - All young people on a statutory order with a substance misuse issue are offered an	Chief Officer – Social Care	88.6%	85% - 100%	85% - 100%	100%	G	G



appointment with a substance misuse worker within 5 working days *							
SCY/003b - All young people on a statutory order with a substance misuse issue are offered an intervention within 10 working days *		100%	85% - 100%	85% - 100%	100%	G	G

Risk to be managed – How we can improve the public’s perception of safety in the community

Gross Score (as if there are no measures in place to control the risk)			Current Actions / Arrangements in place to control the risk	Net Score (as it is now)			Future Actions and / or Arrangement to control the risk	Manager Responsible	Risk Trend	Target Score (when all actions are completed / satisfactory arrangements in place)		
Likelihood (L)	Impact (I)	Gross Score (LxI)		Likelihood (L)	Impact (I)	Gross Score (LxI)				Likelihood (L)	Impact (I)	Gross Score (LxI)
H	H	R	<p>Actively promote the services and initiatives that are undertaken in partnership that aim to make the county safer.</p> <p>Make best use of communication networks, such as OWL and service user groups, to gain an improved understanding of community safety issues and concerns.</p>	M	M	A	<p>Increase promotion of success stories of reduction in crime through publications such as Your Community Your Council and the local press.</p> <p>Further engage with service user groups.</p>	Chief Officer – Planning & Environment	↔	L	M	G

**Risk to be managed – Ensuring that new Community Safety Partnership arrangements work effectively**

Gross Score (as if there are no measures in place to control the risk)			Current Actions / Arrangements in place to control the risk	Net Score (as it is now)			Future Actions and / or Arrangement to control the risk	Manager Responsible	Risk Trend	Target Score (when all actions are completed / satisfactory arrangement s in place)		
Likelihood	Impact	Gross Score		Likelihood	Impact	Gross Score				Likelihood	Impact	Gross Score
(L)	(I)	(LxI)		(L)	(I)	(LxI)			(L)	(I)	(LxI)	
H	H	R	<p>Ensure the delivery structure of the Community Safety Partnership is working effectively, and their work is evidence led.</p> <p>Work collaboratively with partners across North Wales to develop a consistent approach to address community safety issues that will realise improved sharing of expertise and resources.</p> <p>Make best use of the expertise of experienced specialist officers to drive forward the community safety agenda.</p>	M	M	A	<p>Adopt a responsive approach to addressing emerging issues and trends through:</p> <ul style="list-style-type: none"> <li>Annually reviewing the effectiveness of the CSP groups.</li> <li>Provide regular updates of progress to the statutory Overview and Scrutiny Committee.</li> <li>Support the Local Service Board in understanding its new community safety duties.</li> </ul> <p>Support the work of the North Wales Safer Communities Board through:</p> <ul style="list-style-type: none"> <li>Work undertaken regionally in relation to the 10,000 Safer Lives Programme;</li> <li>Support the demands of the substance misuse Area Planning Board;</li> <li>Develop regional services to reduce youth crime through the Youth Crime Prevention Fund.</li> </ul> <p>Ensure grant funding is maximised to ensure sustainability of service and retention of key personnel, and seek opportunities to secure funding for key posts beyond April 2015.</p>	Community Safety Team Leader	↔	L	M	G

**2. Reduce fear of crime by:**

- **Making best use of the latest technologies including closed circuit television (CCTV)**
- **Ensuring the street-lighting system is working effectively**
- **Removing graffiti within the Streetscene timescales**

<b>Progress Status</b>	<b>Progress RAG</b>	<b>G</b>	<b>Outcome RAG</b>	<b>G</b>
<p>We have: -</p> <ul style="list-style-type: none"> <li>• Commenced discussions with Town and Community Councils with existing installations over the future provision, level of service and service delivery models</li> <li>• We have engaged with a local service provider to ascertain what systems are currently available and more fundamentally suitable to use in the areas we would wish to deploy them in,</li> <li>• discussed longer term contract arrangements with customers which would enable the County Council to lever in long term investment activity and in doing so enable us to renew or upgrade existing camera installations.</li> </ul>				
<p><b>Achievement will be measured through:</b></p> <ul style="list-style-type: none"> <li>▪ Sustaining a workable network of CCTV provision</li> <li>▪ The time taken to repair streetlight failures</li> <li>▪ Remove graffiti from Council buildings and property within the agreed Streetscene timescales</li> <li>▪ Improve the environment through the use of environmental visual audits (EVAs) in partnership with North Wales Police</li> </ul> <p><b>Achievement Milestones for strategy and action plans:</b></p> <ul style="list-style-type: none"> <li>▪ Meeting the agreed timetable for implementing changes to CCTV provision by March 2015</li> </ul>				

Achievement Measures	Lead Officer	2013/14 Baseline Data	2014/15 Target	2016/17 Aspirational Target	Current Outturn	Performance RAG	Outcome Performance Predictive RAG
THS/009 - The average number of calendar days taken to repair street lamp failures during the year	Chief Officer – Transport and Streetscene	3 days	3 days	3 days	3 Days	G	G
IPSC2M5 - Installation and replacement of structurally failed street lighting columns		5%	5%	6% per year	1.55%	G	G
Remove graffiti from Council buildings and property within the agreed Streetscene timescales		2 working days	2 working days	2 working days	2 working days	G	G
Percentage of wards who have agreed a protocol for EVAs and identified priority areas.		100%	90% - 100%	90% - 100%	20%	A	G

**3. Develop further awareness and profile of the Council's approach to Safeguarding which includes the wider issues of prevention of human trafficking and sexual exploitation.**

<b>Progress Status</b>	<b>Progress RAG</b>	<b>A</b>	<b>Outcome RAG</b>	<b>A</b>
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**1) SERAF (Sexual Exploitation Risk Assessment Framework)**

North Wales Police and Barnardos have appointed an officer for North East Wales specifically to work with Flintshire and Wrexham in relation to sexual exploitation.

Consideration is being given to adopting a Panel approach to SERAF meetings on a monthly basis to look at Flintshire and Wrexham cases.

A proforma has been produced and implemented to accurately record the outcomes of SERAF meetings.

Two training days have been completed in relation to human trafficking and child exploitation which were attended by multiagency colleagues.

**2) Safeguarding Unit**

Co-location of the Adult and Children's Safeguarding teams is on track for October 2014.

**3) Missing Children Forum**

The Paris upgrade to v5.1 has been completed, and there is ongoing development to provide the functionality to record all episodes of missing children. We currently record information on children missing from foster care, and notifications from other local authorities. The forthcoming development will enable us to collate and report on all missing episodes.

**Achievement will be measured through:**

- The impact of introducing a single Safeguarding Unit beginning with the co- location of the Adult and Children's Safeguarding teams
- Roll out of Human Trafficking training via the Flintshire Wrexham Local Safeguarding Children Board.
- Capturing data on children who are reported missing

**Achievement Milestones for strategy and action plans:**

- Co-location of the Adult and Children's Safeguarding teams by October 2014
- Roll out of Human Trafficking training via the FWLSCB by March 2015
- Extension of existing mechanisms for reporting children missing from care, to include all children who are reported missing, by October 2014

Risk to be managed – How we can fund the provision of CCTV with local partners

Gross Score (as if there are no measures in place to control the risk)			Current Actions / Arrangements in place to control the risk	Net Score (as it is now)			Future Actions and / or Arrangement to control the risk	Manager Responsible	Risk Trend	Target Score (when all actions are completed / satisfactory arrangement s in place)		
Likelihood	Impact	Gross Score		Likelihood	Impact	Gross Score				Likelihood	Impact	Gross Score
(L)	(I)	(LxI)		(L)	(I)	(LxI)			(L)	(I)	(LxI)	
H	H	R	<p>Ensure the funding arrangements which are currently in place with T&amp;CC's and North Wales Police are maintained.</p> <p>Confirm outsourced monitoring arrangements can be maintained and mitigate any risk to FCC where possible</p> <p>Verify short term "bridging" arrangements with maintenance and fibre providers</p>	M	M	A	<p>Further engage with partners and service users and explore new income streams.</p> <p>Explore examples of best practice in collaborative working within the CCTV service provision.</p> <p>Fortify current arrangements through short term agreements.</p>	Chief Officer – Organisational Change	↔	L	M	G

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## FLINTSHIRE COUNTY COUNCIL

**REPORT TO:** **COMMUNITY PROFILE & PARTNERSHIPS OVERVIEW & SCRUTINY COMMITTEE**

**DATE:** **MONDAY 8 SEPTEMBER 2014**

**REPORT BY:** **MEMBER ENGAGEMENT MANAGER**

**SUBJECT:** **FORWARD WORK PROGRAMME**

### **1.00 PURPOSE OF REPORT**

**1.01** To consider the Forward Work Programme of the Community Profile & Partnerships Overview & Scrutiny Committee.

### **2.00 BACKGROUND**

**2.01** Items feed into a Committee's Forward Work Programme from a number of sources. Members can suggest topics for review by Overview & Scrutiny Committees, members of the public can suggest topics, items can be referred by the Cabinet for consultation purposes, or by County Council, or Chief Officers. Other possible items are identified from the Cabinet Work Programme and the Strategic Assessment of Risks & Challenges.

**2.02** In identifying topics for future consideration, it is useful or a 'test of significance' to be applied. This can be achieved by asking a range of questions as follows:

1. Will the review contribute to the Council's priorities and/or objectives?
2. Are there issues of weak or poor performance?
3. How, where and why were the issues identified?
4. Do local communities think the issues are important and is there any evidence of this? Is there evidence of public dissatisfaction?
5. Is there new Government guidance or legislation?
6. Have inspections been carried out?
7. Is this area already the subject of an ongoing review?

### **3.00 CONSIDERATIONS**

**3.01** Overview & Scrutiny presents a unique opportunity for Members to determine the Forward Work Programme of the Committees of which they are members. By reviewing and prioritising the forward work programme Members are able to ensure it is member-led and includes the right issues. A copy of the Forward Work Programme is attached at Appendix 1 for Members' consideration which has been updated following the last meeting.

**4.00 RECOMMENDATIONS**

**4.01** That the Committee considers the draft Forward Work Programme attached as Appendix 1 and approve/amend as necessary.

**5.00 FINANCIAL IMPLICATIONS**

None as a result of this report.

**6.00 ANTI POVERTY IMPACT**

None as a result of this report.

**7.00 ENVIRONMENTAL IMPACT**

None as a result of this report.

**8.00 EQUALITIES IMPACT**

None as a result of this report.

**9.00 PERSONNEL IMPLICATIONS**

None as a result of this report.

**10.00 CONSULTATION REQUIRED**

N/A

**11.00 CONSULTATION UNDERTAKEN**

Publication of this report constitutes consultation.

**12.00 APPENDICES**

Appendix 1 – Forward Work Programme

**LOCAL GOVERNMENT (ACCESS TO INFORMATION ACT) 1985  
BACKGROUND DOCUMENTS**

None.

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**Community Profile & Partnerships Overview & Scrutiny Committee**  
**FORWARD WORK PROGRAMME 2013/14**

**Appendix 1**

<b>DATE</b>	<b>TOPIC</b>	<b>PURPOSE</b>	<b>RESPONSIBLE / CONTACT OFFICER</b>
Monday 13 <sup>th</sup> October 21014 10.00	North Wales Credit Union  Forward Work Programme	Information  Development	Robert Robins
Monday 17 <sup>th</sup> November 2014 10.00	Quarter two performance reports  Possible Item – Coleg Cambria  Possible items _ CCTV and anti-social behaviour Forward Work Programme	Monitoring  Development	Robert Robins
Thursday 18 <sup>th</sup> December 2014 14.00	Possible item - Samaritans  Forward Work Programme	  Development	Robert Robins
Monday 2 <sup>nd</sup> February 2015 10.00	Forward Work Programme	Development	
Monday 9 <sup>th</sup> March 2015 10.00	Forward Work Programme	Development	
Monday 13 <sup>th</sup> April 2015 10.00	Q3 Performance Reporting  Forward Work Programme		
Monday 11 <sup>th</sup> May 2015 10.00			

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**Community Profile & Partnerships Overview & Scrutiny Committee**  
**FORWARD WORK PROGRAMME 2013/14**

**Appendix 1**

Monday 15 <sup>th</sup> June 2015 10.00	YE Performance Reporting		
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**Items to be scheduled**

Coleg Cambria

WLGA national overview

County Forum and the Charter